






1. Did you visit the DCR website to plan your visit?

		Response Percent	Response Count
Yes		49.3%	35
No		50.7%	36
answered question			71
skipped question			1

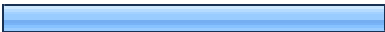

2. Quality of Mount Greylock information on the DCR website: <http://www.mass.gov/dcr/parks/mtGreylock/>?

		Response Percent	Response Count
Fell short		12.1%	7
Met Expectations		72.4%	42
Exceeded Expectations		15.5%	9
answered question			58
skipped question			14


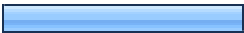


3. If website information fell short, indicate how DCR can improve it:

	Response Count
	10
answered question	10
skipped question	62





4. I entered the Reservation from:

		Response Percent	Response Count
Lanesborough (Rockwell Rd)		57.9%	33
North Adams (Notch Road)		42.1%	24
	Other (please specify)		12
answered question			57
skipped question			15



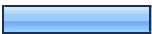

5. Quality of interpretive displays at the Mount Greylock Visitor Center (Rockwell Road)?

		Response Percent	Response Count
Fell short		4.3%	3
Met Expectations		36.2%	25
Exceeded Expectations		13.0%	9
I did not go to the VC		46.4%	32
answered question			69
skipped question			3




6. If you visited the Summit today, how did you get there?

		Response Percent	Response Count
Driving		47.1%	32
Hiking		29.4%	20
Biking		1.5%	1
I did not visit the summit today		22.1%	15
answered question			68
skipped question			4

7. Quality of exhibits and interpretive signage (not including trail signage) throughout the reservation?

		Response Percent	Response Count
Fell short		8.8%	6
Met Expectations		60.3%	41
Exceeded Expectations		22.1%	15
Did not experience any interpretive exhibits/signage		8.8%	6
answered question			68
skipped question			4

8. Where would orientation or interpretation of the park and its natural/cultural features be most helpful to your visit? Select all that apply:

		Response Percent	Response Count
Summit		64.7%	44
Visitor Center		51.5%	35
Along the road system		45.6%	31
Other (please specify)			5
		answered question	68
		skipped question	4



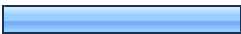
9. What questions do (or would) you have when visiting Mount Greylock? Please comment:




	Response Count
	20
answered question	20
skipped question	52

10. What was your primary activity at Greylock today?




	Response Count
	51
answered question	51
skipped question	21

11. How did you hear about this park?	
	Response Count
	52
answered question	52
skipped question	20




12. Quality of park staff? (friendly, courteous, knowledgeable)?			
		Response Percent	Response Count
Fell Short		9.0%	6
Met Expectations		55.2%	37
Exceeded Expectations		35.8%	24
answered question			67
skipped question			5

13. Quality of restrooms? (clean, accessible)			
		Response Percent	Response Count
Fell Short		6.9%	4
Met Expectations		77.6%	45
Exceeded Expectations		15.5%	9
answered question			58
skipped question			14




14. Quality of recreation facilities? (swimming area, trails, picnic area; clean, safe, accessible)?

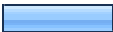


		Response Percent	Response Count
Fell Short		10.8%	7
Met Expectations		75.4%	49
Exceeded Expectations		13.8%	9
answered question			65
skipped question			7




15. Quality of recreation facilities? (swimming area, trails, picnic area; clean, safe, accessible)?




		Response Percent	Response Count
Fell Short		9.1%	5
Met Expectations		78.2%	43
Exceeded Expectations		12.7%	7
answered question			55
skipped question			17

16. Quality of park information? (signs, brochures, maps)

		Response Percent	Response Count
Fell Short		17.6%	12
Met Expectations		64.7%	44
Exceeded Expectations		17.6%	12
answered question			68
skipped question			4

17. Quality of educational programming? (if applicable)			
		Response Percent	Response Count
Fell Short		16.1%	5
Met Expectations		64.5%	20
Exceeded Expectations		19.4%	6
answered question			31
skipped question			41

18. Overall quality of the park environment?			
		Response Percent	Response Count
Fell Short		4.4%	3
Met Expectations		52.9%	36
Exceeded Expectations		42.6%	29
answered question			68
skipped question			4

19. Entrance fee?			
		Response Percent	Response Count
Too Low		4.7%	3
Just Right		89.1%	57
Too High		6.3%	4
answered question			64
skipped question			8

20. Would you recommend this park to friends?			
		Response Percent	Response Count
Yes		97.1%	67
No		2.9%	2
answered question			69
skipped question			3

21. Other comments or suggestions:		Response Count
		36
answered question		36
skipped question		36

22. Please enter your zip code here:		Response Count
		70
answered question		70
skipped question		2